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99

PERCENT  
OF YOUR  
HEALTH  
HAPPENS  
OUTSIDE  
OF OUR  
OFFICE

**We have partnered with CareSync  
to make sure you are covered.**

- Access to Health Assistants 24/7/365
- Answers to your health questions day or night
- Extra support for you and your loved ones
- A Medicare benefit for those who qualify



caresync

Ask your doctor if you qualify



PREMIER  
PAIN & SPINE



99

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OFFICE

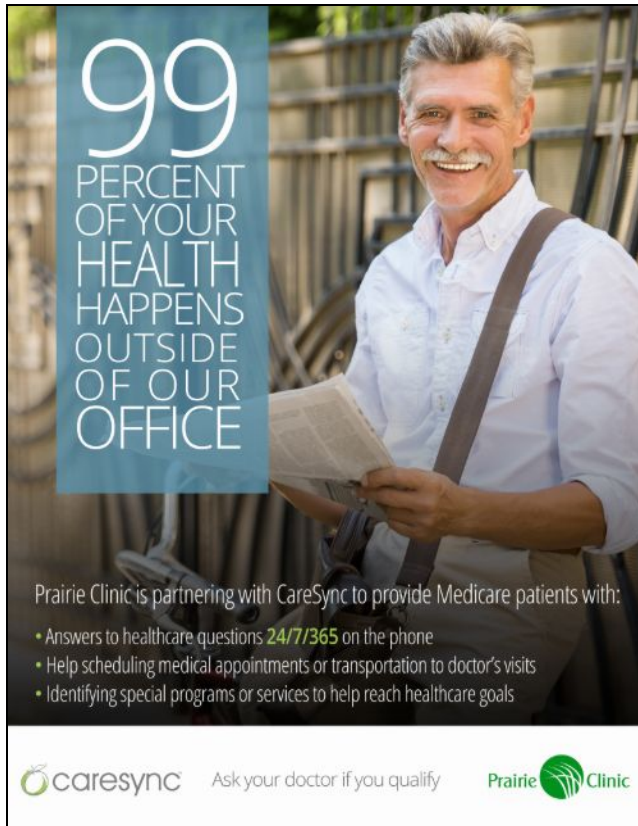
CareSync has you covered.



caresync

Ask your doctor if you qualify for **24/7/365**  
care coordination services from CareSync.







**99**  
PERCENT  
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Prairie Clinic is partnering with CareSync to provide Medicare patients with:

- Answers to healthcare questions **24/7/365** on the phone
- Help scheduling medical appointments or transportation to doctor's visits
- Identifying special programs or services to help reach healthcare goals

 Ask your doctor if you qualify 



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 Ask us if you qualify 

A photograph of an older man with a grey beard and mustache, wearing a straw hat and a light-colored shirt. He is smiling and playing an acoustic guitar. The background is a bright, slightly hazy outdoor setting, possibly near water.

99  
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OFFICE

**We've got you covered!**

Newark Beth Israel Medical Center has partnered with CareSync to provide you with personalized care coordination services **24/7/365**. Ask your doctor if you qualify.



Newark Beth Israel | RWJBarnabas  
Medical Center HEALTH





# Be **Active** By Being **Proactive!**

FREE MEDICARE ANNUAL WELLNESS VISITS



**It's FREE**

**No Copay**

**No Deductible**

We'll help you develop a personalized wellness plan designed to keep you healthy, so you can keep doing what you love.

**Annual Wellness Visit Benefits**

- Health Risk Assessment
- Personalized preventive plan for your care
- No copay or deductible

Call: 855-336-7080  
to schedule yours today!



# Be **Active** By Being **Proactive!**

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- Personalized preventive plan for your care
- No copay or deductible

Call: 855-336-7080  
to schedule yours today!





4TH ANNUAL TAMPA BAY WALK FOR WISHES



## WALK FOR WISHES


CareSync has signed up to walk and fundraise in the 4th Annual Tampa Bay Walk for Wishes, which benefits the Make-A-Wish Foundation. Participation is voluntary and we appreciate any support you can provide. You can:

- Walk with us and raise funds for your walk
- Support our team's walk with a donation
- Support one of our team member's individual walks with a donation
- Help us fundraise by participating in activities (such as making a baked good for a bake sale or purchasing a baked good from the bake sale)

We hope you will join our team or make a donation today!

<http://bit.ly/CSWalk>

WISHES HAVE THE POWER TO GIVE CHILDREN HOPE,  
STRENGTH, AND JOY WHEN THEY NEED IT MOST

 caresync

# WELLNESS

## Wednesdays

Relax.

Refresh.

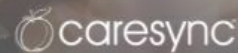
Recharge!



# WELLNESS

## Wednesdays

Your mid-week reminder to  
take better care of yourself  
so you can take better care  
of others!



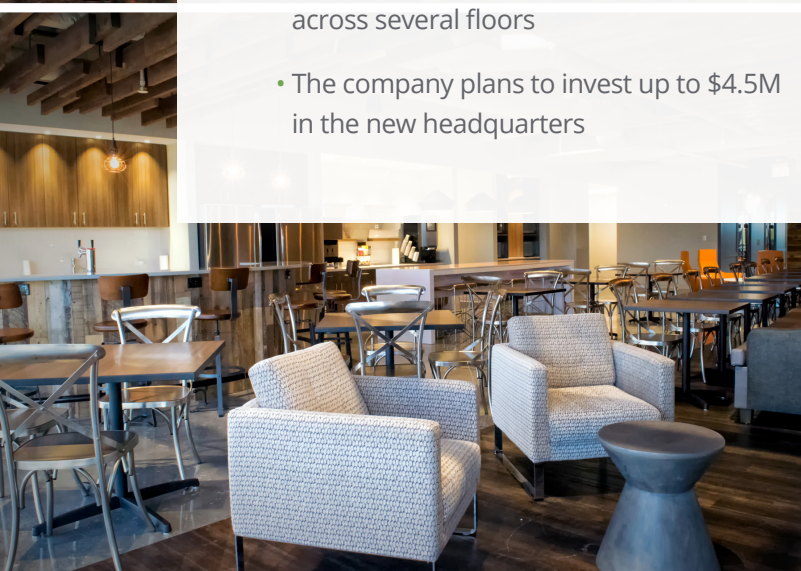


## We Are Tampa-Based and Proud Of It

As a company that believes Tampa Bay is a growing hub for healthcare and technology services and an ideal place to live, work, and play, the decision to continue our expansion plans in beautiful Hidden River Corporate Park was an easy one.

– Travis Bond, CEO and founder of CareSync

- CareSync recently brought 150 existing jobs to its new offices in Hidden River Corporate Park
- CareSync currently has 266 employees and plans to hire hundreds more - up to 500 total employees by the end of 2017
- Our expansion covers 51,000 square feet across several floors
- The company plans to invest up to \$4.5M in the new headquarters



Please direct media inquiries to Maria Mendivil at [team@caresync.com](mailto:team@caresync.com)

## CareSync Facts

CareSync is the leading provider of software and services for chronic care management, combining technology, data, and 24/7 nursing services to facilitate care coordination among patients, family and caregivers, and all healthcare providers.



### CARESYNC BY THE NUMBERS

CLIENTS IN  
**28**  
STATES

CHRONIC CARE MANAGEMENT PATIENTS IN  
**FORTY-SIX**  
STATES

USERS IN ALL  
**5**  
STATES  
**AND**  
OVERSEAS



I truly enjoy what I do, and I am truly thankful to be in an atmosphere that cares so much about their members. – CareSync Health Assistant

If a patient calls at 2 a.m., CareSync will handle it. If they have a concern about a medication, that's taken care of. If it's something I need to know about, I get a page. – Dr. Michael Paul Gimness, MD, Plant City, FL

CareSync is amazing and I want to thank you. You've helped me through two years of cancer and I know you've played a good part in my still being here. – Larry S., CareSync Member



# SELL AND YOU COULD



## WIN A CRUISE

**3 cruises,  
2 iPads and  
2 laptops in  
March alone!!**

One of  
Dozens of  
Cruises



## WIN A CAR



Cash and  
Other Great  
Prizes!







**WHO?** All RBD employees who work on Vonage Retail or Vonage Event teams

**WHAT?** An exciting opportunity to turn sales into chances to win big: Thousands of dollars in monthly prize giveaways, dozens of top-prize cruise for two packages, and our grand prize drawing for a **NEW CAR!**

**WHEN?** Contest period runs March 1 through July 31, 2013

**WHERE?** In Vonage Retail locations and at Vonage Events nationwide

**HOW?** Sales reps: For every Vonage activation you complete during the contest period, you'll earn 1,000 contest "travel points" (750 travel points at Fry's locations). Travel points add up to chances to win incredible prizes throughout the contest. And for every 25,000 travel points you earn, you'll get a "boarding pass" for one entry in our top prize drawing.

At the close of the contest, we'll identify our top 10 points earners in Retail and our top 5 points earners in Events. These individuals will automatically win one of our cruise for two packages for their outstanding performance! Plus, their boarding passes will move into the pool for our grand prize drawing for a new car. All other boarding passes will be part of our random top prize drawing on September 15 when we give away our remaining 25 cruise for two packages.

**BUT THAT'S NOT ALL!** If you win a cruise in our top prize drawing, your boarding passes will also move on to the grand prize drawing AND you and our top points earners will be invited to a special event this Fall in St. Petersburg, Florida. With airfare and hotel accommodations provided, we'll celebrate your accomplishments in style and one lucky individual will win the grand prize!

**There's more exciting news to come, so keep an eye out for our monthly contest announcements, opportunities to earn bonus points, and the chance to vote on the vehicle we'll give away!**  
**Good luck!**



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# Get the Most Out of Your Healthcare

## Access Your Services 24/7/365

Are you taking advantage of everything CareSync has to offer? To make healthcare less challenging for you, our Health Assistants will:

- *Share information* with your doctors, emergency responders, and any caregivers or family members you choose
- *Answer your questions* day or night
- *Schedule or reschedule* doctor appointments
- *Schedule transportation* to and from your doctor's office
- Collect, secure and *update your medical records*
- *Check in with you monthly* to see how you're doing
- *Review your medication* lists to look for possible drug interactions
- Help you *understand your medications* or doctor's instructions
- Identify programs or resources that can *save you money*
- *Remind you about action items* your doctor wants you to follow up on
- Help you *find medical information* about your conditions
- *Add information* about medications, allergies, appointments, health conditions and health goals to your account any time
- Create and update a *personalized Care Plan* that gets everyone involved in your care on the same page

### Did you know?

We are available day or night to answer questions and help you with your care coordination needs. Just give us a call at **1-800-587-5227**, email us at **ccm@caresync.com**, or use the live chat on the bottom right corner of our website, **www.caresync.com**.

Or, if you want, you can easily view, interact with, and share your Care Plan from the CareSync app for iPhone, iPad and Android smartphones and tablets, or from **www.caresync.com**. All of your doctors have access to your Care Plan, too.

**OUR TOP  
REPS  
EARN  
UP TO  
\$20  
PER HOUR\***

# Earn some weekend Cash!



## Join our winning team!

Retail Business Development (RBD), a leading provider of outsourced retail management, staffing and training for the wireless and telecommunications retail industries, is currently expanding its sales teams.

**We are building a sales force of highly self-motivated superstars to grow with us.**

### Do **YOU** have what it takes?

If you have a history of successful sales in wireless, B2B, telecommunications or any other subscription based sales environment, this could be the opportunity you have been waiting for. Get in on the ground floor of a growing multi-million dollar corporation. Constant expansion means significant opportunity for top performers to advance quickly.

**THE MORE YOU SELL, THE MORE YOU MAKE. THERE IS NO LIMIT TO THE AMOUNT YOU CAN MAKE!**

\* Pay is based on a compensation of base hourly pay plus commission based on personal sales.

#### JOB DETAILS

- Weekly hours from 20 to 40
- Must have a flexible schedule
- Job requires evenings, weekend and holiday working hours
- Comprehensive training provided

#### JOB DUTIES

- Engage customers to identify their needs and match to our products and services
- Effectively present the products and services we provide to your clients
- Conduct presentations and educate the potential customers about our products
- Meet and exceed company sales objectives
- Maintain positive relationships with customers, retailers and peers
- Comply with operational requirements

#### QUALIFICATIONS

- Must be 18 years or older to apply
- Must be authorized to work in the United States
- Sales experience an absolute must
- Ability to work independently and multi-task
- Strong and persuasive outgoing personality with superior communication skills to engage potential clients
- Excellent interpersonal skills
- Bi-lingual preferred (Spanish, Korean, Chinese, Hindi, Urdu, Arabic, French, Vietnamese, Portuguese, Japanese, etc.)
- Must pass background check
- Attention to detail and a desire to win and be successful

#### EARNING POTENTIAL

- Hourly salary plus commission earned on a weekly basis
- Bonuses for hitting monthly goals
- Contests constantly running to keep the fun and competitive atmosphere going



**Retail Business Development**  
RETAIL DONE RIGHT

Call us at 855-RBD-4JOB or visit [www.rbdjobs.com](http://www.rbdjobs.com)

Scan here  
to apply





# WE ARE HIRING NOW!

**OUR TOP  
REPS  
EARN  
UP TO  
\$20  
PER HOUR\***



**Retail Business Development, Inc.  
is hiring hundreds of people across the United States.**

**You could be next!**

Albuquerque, NM  
Alexandria, VA  
Arlington, TX  
Atlanta, GA  
Austin, TX  
Baltimore, MD  
Burbank, CA  
Charlotte, NC  
Chicago, IL  
Columbia, MD  
Columbus, OH  
Concord, CA  
Corona, CA  
Dallas, TX  
Denver, CO

Detroit, MI  
El Paso, TX  
Federal Way, WA  
Fort Lauderdale, FL  
Fort Worth, TX  
Freemont, CA  
Greensboro, NC  
Highland Park, NJ  
Houston, TX  
Irving, TX  
Las Vegas, NV  
Los Angeles, CA  
Mesa, AZ  
Miami, FL  
Morgan Hill, CA

Newark, NJ  
New York, NY  
Oakland, CA  
Orange County, CA  
Orlando, FL  
Palm Beach, FL  
Philadelphia, PA  
Phoenix, AZ  
Portland, OR  
Providence, RI  
Renton, WA  
Sacramento, CA  
San Antonio, TX  
San Diego, CA  
San Fernando, CA

San Gabriel Valley, CA  
San Jose, CA  
Santa Clarita, CA  
Seattle, WA  
St. Louis, MO  
St. Petersburg, FL  
Tampa, FL  
Temecula, CA  
Tucson, AZ  
Van Nuys, CA  
Ventura, CA  
Washington DC  
Woodbridge Township, NJ  
Woodland Hills, CA  
And More!



**Don't waste your potential another day!  
Apply today, start earning tomorrow!**



**Retail Business Development**  
RETAIL DONE RIGHT

**Call us at 855-RBD-4JOB or visit [www.rbdjobs.com](http://www.rbdjobs.com)**

\* Pay is based on a compensation of base hourly pay plus commission based on personal sales.

*Find out  
more -  
Scan here*





## ExpertCommissions

The Cellular Commissions Reconciliation Experts

### Getting squeezed by your cellular commissions check?

- Struggling to get paid all of your wireless commissions?
- Tired of handling the commission reconciliation dirty work?
- Is your point of sale system falling as short as your commissions?

### Don't leave money on the table every month!

ExpertCommissions can help. We are a team of wireless industry veterans who provide commission reconciliation services to wireless agents and dealers. We identify missing and unpaid commissions, invalid chargebacks, feature commission discrepancies, advertising co-op payments, and more. In short...



### Our job is to find your money!

Why work with us? We know this business inside and out and can handle commission reconciliation for all major carriers including Sprint, AT&T Wireless, T-Mobile, Verizon, and US Cellular, as well as regional carriers and other subscription service providers such as satellite TV and WiMax internet.

We'll guide you every step of the way. We'll take your point of sale data and your monthly carrier commission statements and figure out what is missing. We'll crunch the data, and prepare the disputes in accordance with the wireless carrier dispute process requirements.

### You make more money and save time to grow your business!

Here are just a few of the benefits of using our commission reconciliation services:

- |                                    |                                    |
|------------------------------------|------------------------------------|
| ➤ Save time and money              | ➤ Improve your cash flow           |
| ➤ Prevent fraud                    | ➤ Prevent multiple chargebacks     |
| ➤ Increase control and flexibility | ➤ Prevent criminal liability       |
| ➤ Simplify bookkeeping             | ➤ Collect fully on promotions      |
| ➤ Get detailed reporting           | ➤ Collect commissions on ALL sales |

### Get the money you deserve! You earned it. We can help.

When was the last time your carrier called to tell you they found a mistake in your favor? We've found millions of dollars in unpaid commissions over the years. Let us help you get the money you worked hard to earn! Visit our website to learn more or call today to find out how we can help you!

**[www.expertcommissions.com](http://www.expertcommissions.com)**

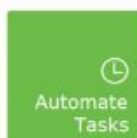
**727.264.2040**



Home Protection and  
Automation from a  
Trusted Name

AT&T  
digital*life*<sup>SM</sup>

Personalized  
home security  
and automation



Stay connected  
to home from  
wherever you are

Professionally  
monitored  
service 24/7



Home Protection and  
Automation from a  
Trusted Name

AT&T  
digital*life*<sup>SM</sup>

Personalized  
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and automation

Professionally  
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service 24/7

Stay connected  
to your home  
while on the go





## Experience AT&T digital*life*™

Personalized  
home security  
and automation

Professionally  
monitored  
24/7

Stay connected  
to your home  
wherever you are



Protect  
Your Family



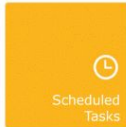
Care for  
Your Pet



Stay Connected  
on the Go



Notifications



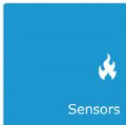
Scheduled  
Tasks



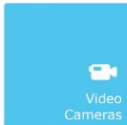
Connected  
Devices



Remote  
Access



Sensors



Video  
Cameras



Home Protection and  
Automation from a  
Trusted Name

## AT&T digital*life*™

Personalized  
home security  
and automation

Professionally  
monitored  
service 24/7

Stay connected  
to your home  
while on the go



Never feel far  
from home with AT&T  
digital*life*™

Personalized  
home security  
and automation

Professionally  
monitored  
24/7

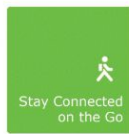
Stay connected  
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wherever you are



Protect  
Your Family



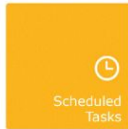
Care for  
Your Pet



Stay Connected  
on the Go



Notifications



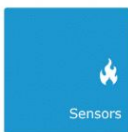
Scheduled  
Tasks



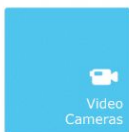
Connected  
Devices



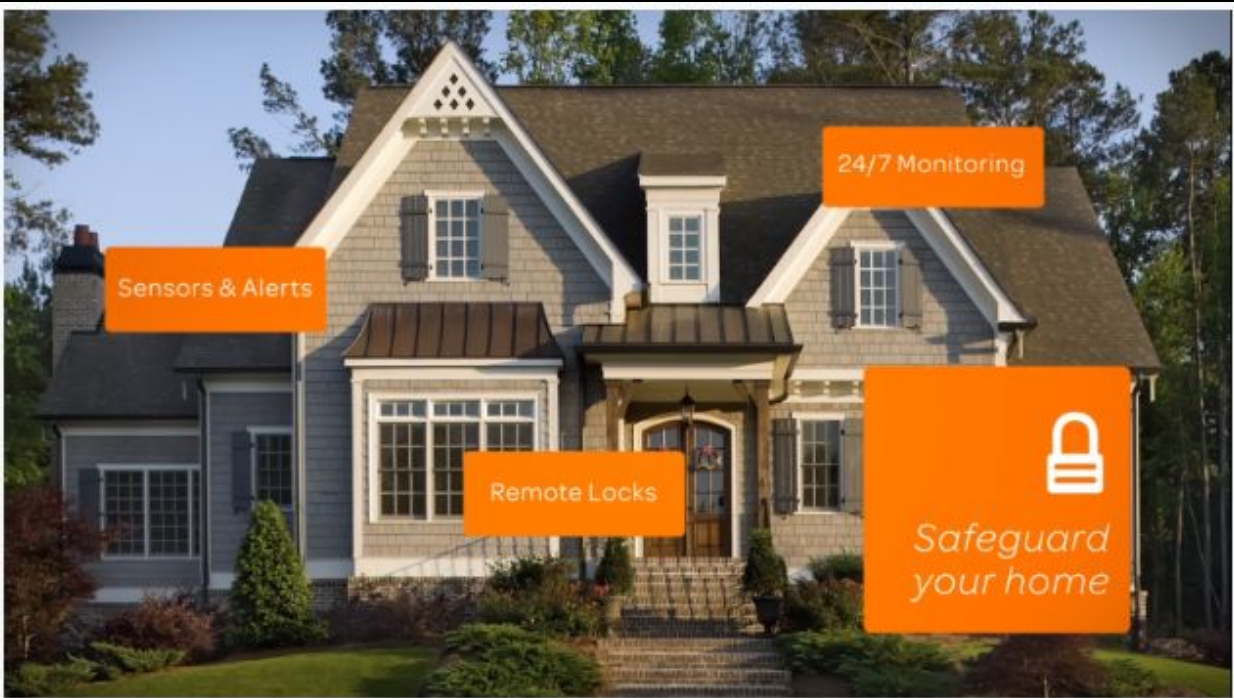
Remote  
Access



Sensors



Video  
Cameras



# AT&T digital<sup>SM</sup>life

Personalized  
home security  
and automation

Professionally  
monitored  
24/7

Stay connected  
to your home  
wherever you are

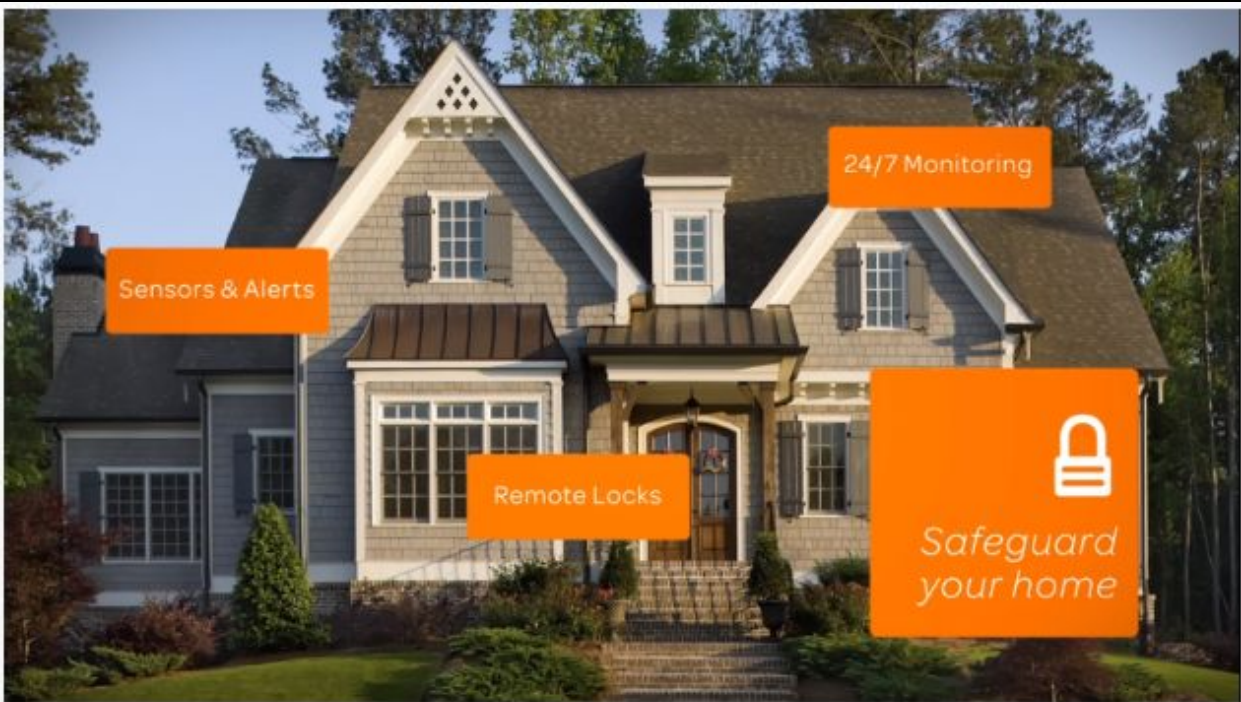




Personalized  
Home Security  
& Automation

Professionally  
Monitored  
24/7

Stay connected  
to home using  
your smartphone,  
tablet or PC



# AT&T digital*life*<sup>SM</sup>

Personalized  
home security  
and automation

Professionally  
monitored  
24/7

Stay connected  
to your home  
wherever you are



**IF YOU OWN  
RETAIL STORES...**



**AND LET US  
HELP YOU...**

- Start improving  
customer experiences
- Start building a better sales team
- Start getting the  
commissions you deserve

Retail Sales Training • Mystery Shopping  
Retail Pop-Ups • Commission Reconciliation  
Labor Outsourcing • Event Marketing





# CARESYNC

## AWARDS AND INDUSTRY RECOGNITION

### HIGHLIGHTS

- ☑ CareSync was named "Technology Company of the Year," Tampa Bay Technology Forum, 2016.
- ☑ In 2015, the White House recognized CareSync's Chief Operating Officer, Amy Gleason, RN, as one of nine "Champions of Change" for its national precision medicine initiative.
- ☑ Chief Executive Officer and founder Travis Bond was asked to speak at the 2016 South by Southwest Interactive Festival to share how mobile solutions can help patients better manage their illnesses and achieve medical independence.



Technology Company of the Year Tampa Bay Technology Forum



HITRUST Certified



Top 10 Drug App Arthritis Today



White House Champion of Change in Precision Medicine Amy Gleason



CMS Physician Champion for RBC-10 Dennis MHAH, MBA, MD



HIMSS Privacy & Security Summit Presenter



HIMSS Patient Engagement Summit Panelist



Act1 The App Association Member



HIMSS Voted Most Promising Startup



Tampa Bay Healthcare Heroes Finalist



Florida Venture Forum Main Stage Presenter



TEDMED Have Selected Innovative Startup



Florida Healthcare Affordability Summit Speaker



Stanford MedX Conference Presenter



Act1 The App Association Member



m-Enabling Summit Panelist



Health Carepoint Main Stage AP Presenter



SOSW Interactive Awards Finalist for Community



Tampa Bay Technology Forum Emerging Tech Company



Health 2.0 Code-a-thon: Power to the Patient Winner



800 501 2984 CARESYNC.COM

# CareSync Pharmacy Discount Card



## Savings Up to 85%!

We're making medications more affordable for your patients with the CareSync Pharmacy Discount Card, honored at over 66,000 pharmacies nationwide! When patients enroll in your Chronic Care Management program through CareSync, they will receive the card. There is absolutely no cost to get or use this valuable benefit!

Patients show the card to their pharmacist to get a price comparison between CareSync's program and their insurance copay or retail price. When the CareSync Pharmacy Discount Card price is lower, they instantly save money. It's that simple!

*With prescription costs one of the biggest obstacles patients face, you can imagine how valuable this member benefit alone can be!*

To learn more about the program, please visit [caresync.com/rx](https://caresync.com/rx).



800 501 2984

[CARESYNC.COM](https://caresync.com)

# Chronic Disease in AMERICA

As many as 3 out of 4 persons  
age 65 and older have multiple  
chronic conditions

1 in 4 have two  
or more chronic  
conditions

7 out of 10 deaths  
each year in the U.S.  
are from chronic  
diseases

117 million  
U.S. adults  
have a chronic  
condition

Chronic  
disease costs  
**\$2.9 trillion**  
annually to  
treat

99% of  
Medicare  
spending  
is on patients  
with chronic  
conditions

Chronic disease  
accounts for  
**86% of all**  
healthcare  
spending

**The numbers  
don't lie.**

66% of healthcare spending  
is for care of individuals  
with **multiple chronic**  
conditions

Sources: CMS, HHS, CDC



800 501 2984

CARESINC.COM



## Why CareSync?

At CareSync, we combine technology, services, and data to build relationships with patients and their caregivers and effectively deliver care coordination services on your behalf. With the largest CCM clinical services team in the country, CareSync has the staff, capability, and scalability to help you improve patient health and increase practice revenue.

### We are the leader in CCM

- ⊙ CCM that exceeds Medicare's requirements
- ⊙ Over 98% of patients are "care coordinated," month over month
- ⊙ Industry-leading retention rate of 97%

### We are a true extension of your practice

- ⊙ CareSync Health Assistants are available to your patients 24/7/365
- ⊙ Seamless integration with any certified EHR systems
- ⊙ Customized protocols and workflows based on provider preferences
- ⊙ Designated clinical team to ensure continuity of care

### You and your patients deserve the best

- ⊙ Care plans are specific to the patient, individualized based on the physician's assessment and plan
- ⊙ Customized implementation to fit your workflows
- ⊙ Regular outreach to patients and caregivers
- ⊙ Medical records requested from all recent providers
- ⊙ Designated Account Manager for a single point of contact
- ⊙ Expert Billing Specialists to help navigate unique billing requirements
- ⊙ Proven patient engagement tools, and collaborative apps for web, iOS, and Android smartphones and tablets
- ⊙ CareSync Scribe™ for enrollment, care planning, and sending tasks for CareSync Health Assistants to complete on your behalf

### You need flexible enrollment options to meet your goals

- ⊙ Remote Enrollment Program (REP) to quickly recognize the clinical and financial benefits of CCM
- ⊙ Technology and patient engagement tools to simplify in-office enrollment and program education
- ⊙ Recommended: Hybrid approach that combines in-office and REP to accelerate patient participation by 3X compared to traditional enrollment methods



THE LEADER IN CHRONIC CARE MANAGEMENT

We help you  
maximize  
revenue potential

- ☑ Care coordination services that are aligned with the Comprehensive Primary Care Plus (CPC+) program's care delivery requirements and quality and utilization measures
- ☑ Assessments and prevention plans that support the Welcome to Medicare Visit and Annual Wellness Visits
- ☑ Care coordination services for the 30-day Transitional Care Management period

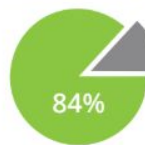
## CareSync proven results

### Members' Lives Saved



Thousands of critical or potentially fatal drug interactions prevented

### Follow-Through Improved



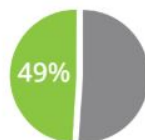
84% said it helped them remember follow-up items from their doctor

### Dollars Saved



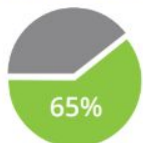
64% avoided one or more duplicate tests

### Medical Errors Spotted



49% had medical errors found and most were significant enough to potentially cause adverse effects

### Confidence Gained



65% were more engaged in their care, which can improve health

## Other care coordination studies

### Independence Kept



**30%**

fewer home health days

### Readmissions Reduced



**66%**

reduction in hospitalizations

### Hospital Stays Prevented



**21%**

reduction in 30-day readmissions

### ER Visits Avoided



**25%**

reduction in ER visits



800-501-2984 [CARESINC.COM](https://caresync.com)



## RHC and FQHC CCM White Paper

In this special report written for healthcare professionals in RHCs and FQHCs, CareSync details:

- How the CCM program has evolved over the years and what the changes have meant for RHCs and FQHCs
- The required service elements and payments associated with the new G0511 and G0512 codes
- Important facts every RHC and FQHC practice should know about billing care management services
- The proven savings and health benefits of CCM, including new data from CMS
- How to successfully implement CCM with third party support
- Ways to maximize the clinical and financial benefits of CCM







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